

The Company establishes and facilitates Corporate Governance, Corporate Sustainable Development, and the operation and implementation of the dedicated unit that responsible for encouraging ethical management

Evaluation Criteria	Corporate Governance	Corporate Sustainable Development	Ethical Conduct
<p>Dedicated Unit(People)</p>	<p>Senior Vice president of Legal & Procurement, Vivian Lee, is FET’s Corporate Governance Officer.</p> <p>In accordance with laws and regulations, the corporate governance personnel had reported at the 6th meeting of the 8th-term Board of Directors on April 26, 2019, and has been approved by Board of Directors.</p> <p>The Corporate Governance Officer of FET has finished this year’s hours of education, please see Annex 1 for the information of the education courses.</p>	<p>FET has established the "Sustainable Development Committee", which serves as the highest supervising unit for sustainable governance and strategic planning. The Chairman of the Board of Directors serves as the committee chair, the president serves as the CEO, and Executive Management Team (EMT) serves as the convener of the task groups across business groups, supervising representatives from all units. Also, FET has established a dedicated unit, "PR and Corporate Sustainability Division," holding accountable for the mapping and execution of sustainable development policies, systems, and relevant management guidelines. FET also established the "Executive Sustainability Officer" to reinforce the management of sustainable development.</p>	<p>Far EasTone’s President Office & Human Resources is the unit responsible for encouraging ethical management.</p>
<p>Tasks Performed</p>	<p>Function description:</p> <p>1. To handle matters related to Board of Directors and assist shareholders meeting, and assist the Company to comply with</p>	<p>FET CSR Committee holds quarterly meetings, has work groups report the progress of sustainability goals and action plan results, and conducts the tracking and proposal discussion on</p>	<p>Its major responsibilities and implementation situation: reported regulatory compliance, promotion, education training and handling declaration matters etc. It</p>

	<p>laws and regulations governing such meetings.</p> <p>2. To prepare the minutes of Board of Directors meetings, and assist the minutes of shareholders' meetings.</p> <p>3. To provide the Board of Directors with the required information for business execution.</p> <p>4. To assist Board of Directors in compliance with laws and regulations.</p> <p>5. To assist Directors' appointment and continuing education.</p>	<p>material issues with consideration of environmental, social and corporate governance aspects.</p> <p>At the end of 2015, the board of directors resolved to incorporate ESG topics as part of the meeting agenda.</p>	<p>reports the status of its implementation to the Board of Directors every year.</p> <p>The Human Resources Department will report contravening matters to the Board of Directors.</p>
Implementation Situation	<p>FET's 2023 corporate governance matters included the following:</p> <p>1. Handling matters related to Board of Directors Meetings and Audit Committee Meetings.</p> <p>2. Supporting matters related to shareholders' meeting, and assisting to prepare the meeting minutes.</p> <p>3. Continuous provide the latest updated laws and regulations related to corporate governance to Board of Directors.</p> <p>4. According to "Procedures for Performance Evaluation of the Board of Directors", the Corporate Governance Personnel shall submit</p>	<p>A total of four meetings were held by the Committee in 2023. FET regularly reports relevant decisions and performance to the Board once a year. On the 11th meeting of the ninth term Board of Directors on November 3, 2023, FET's report included: 1. action plans on sustainability issues and 2. sustainability promotion results. Sustainability promotion results are regularly reported to the Board, and the Board supervises and asks for adjustments of the management team when necessary. FET followed Recommendations of the Task Force on Climate-</p>	<p>The "Ethical Corporate Management Best Practice Principles" and "Guidelines for the Adoption of Code of Ethical Conduct" have been approved and amended by the 3rd meeting of the 7th term of Board of Directors on July 30, 2015, and has been submitted to the 2016 FET Shareholders' Meeting. The "Ethical Corporate Management Best Practice Principles" have been approved and amended by the 11th meeting of the 8th term of Board of Directors on May 7, 2020, and has been submitted to the 2020 FET Shareholders' Meeting.</p>

	<p>the assessment outcome to the Board for approval on a yearly basis. The outcomes have approved by the 8th meeting of the 9th-term Board of Directors on February 15, 2023.</p> <p>5. Executing the board performance internal evaluation in 2023.</p>	<p>related Financial Disclosures (TCFD) in 2019 to present a comprehensive inventory of key climate changes, energy risks and FET management, with a focus on corporate governance, strategy, risk management, indicators and targets. FET identified six major climate change risks, while also evaluating the process and scale of financial impacts related to those risks and related countermeasures in the event of an increase in global temperatures by 2 degrees Celsius.</p> <p>In order to implement enterprise risk management, the Company refers to the framework of the international standard "ISO 31000 Risk Management – Principles and Guidelines" and formulates "Risk Management Policy" ("The Policy") in accordance with the P-D-C-A model. The Policy has been approved by the board of directors as the guiding principle for all divisions to follow. The Scope of risk assessment is only the Company. All divisions conduct risk assessment annually and regularly based on the materiality principle, with consideration of economic, environmental and social aspects of corporate</p>	<p>In order to fulfill the "Ethical Corporate Management Best Practice Principles" and "Guidelines for the Adoption of Codes of Ethical Conduct", the Company undertakes educational communications of principles for employees on a regular basis. It also promotes the concept of business conduct in daily operations to all employees.</p> <p>Furthermore, Far EasTone communicates the guidance of "Ethical Corporate Management Best Practice Principles" and "Guidelines for the Adoption of Code of Ethical Conduct" to the Board of Directors and company management at Board of Director meetings quarterly to ensure their understanding of the guidelines. The Company also requires new suppliers to sign "Code of Conduct for Fareastone Supplier Chain Social Responsibility" within the commercial document data sheet provided to suppliers as a way of encouraging them to comply with the Company's "Ethical</p>
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		<p>governance issues that have significant impact on customers, investors and other stakeholders, and formulate risk management strategies and plans. Please see Annex 2 for risk assessment and management strategy of major issues.</p> <p>In the fiscal year of 2022, the specific projects and performances are promoted as follows:</p> <p>1.FET strived to bridge the digital gap by strengthening the broadband infrastructure at remote areas and carrying out urban-rural developments. It achieved a network coverage rate of 97.3%. Moreover, communication quality and location at mountainous regions are crucial for mountain rescues. To improve the rescue quality, FET cooperated with the Yushan National Park Headquarters to conduct comprehensive signal measurement and optimization. Since 2015, FET has been cooperating with eight Forest District Offices and the Shei-Pa National Park Headquarters on improving the majority of popular trails in Taiwan. Over thousands of engineering personnel were mobilized and more than</p>	<p>Corporate Management Best Practice Principles”. The long-term performance of FET’s Code of Ethical Conduct was reported on the 11th meeting of the 9th term Board of Directors on November 3, 2023.</p> <p>We hosted “the ethical management and the code of business ethics “training course for all employees for a total of 5,036 participants and ran for a total of 1,679hours (digital courses).</p>
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		<p>expanded its cooperation with TFT and held the activities of "Pen Pal Project" and "Career Sharing Day", in which the colleagues of the Company served as volunteers.</p> <p>Through writing letters and sharing their experience face to face, FET volunteers are able to expand the children's vision and imagination of the future.</p> <p>4.FET has been caring for disadvantaged children for 16 years. It has raised over NT\$53 million and helped more than 6,000 children. In 2022, FET initiated the "Collecting Love and Spread It Far and Wide" project and helped the Chung Yi Social Welfare Foundation raise NT\$1.15 million, which benefited 1,971 people. FET also sponsored BiG Future Foundation to hold a winter camp for children from children's home. The Company also provided assistance for vulnerable teenagers by supporting the I-LIFE International Foundation. Through experience education, teenage dropouts and high-risk youths from the Against Wind Theater were encouraged to challenge themselves.</p>	
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		<p>Team," aiming to help the disadvantaged groups with core specialties of FET and its suppliers. In 2020, over NT\$1 million was spent on repairing the basketball court of Binmao Junior High School in Taimali Township, Taitung County. In 2021, the team established technology classrooms and computer classrooms for Wanli Elementary School in New Taipei City to narrow the digital education gap. In 2022, the team assisted the Hualien Food Bank to build a freezer so that children living in remote areas can also obtain adequate supplies.</p> <p>8.FET has been selected as a component in the Dow Jones Sustainability Indices (DJSI) World for four consecutive years and a component in the DJSI Emerging Markets Index for seven consecutive years. In the 2022 DJSI assessment, FET received perfect scores of 8 in the 24 evaluation items covering the economic, environmental and social aspects. The results demonstrated FET's dedication to corporate sustainability again which received international recognition. FET has received the Silver Class</p>	
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		<p>distinction in the Sustainability Yearbook of S&P Global for four consecutive years.</p> <p>9.FET actively promotes paperless operation and leads the industry in launching "digital form mobile self-service" in physical stores to implement innovative digital services. By using digital forms instead of paper, the Company is able to save approximately 6.78 million sheets of paper annually. In 2022, in response to the Clean Up the World Weekend, FET launched the "e-Clean Planet" campaign to encourage the customers to apply for e-billing, and currently 80% of the Company's customers are using e-billing.</p>	
Related Specification	“Corporate Governance Best Practice Principles”	“Sustainable Development Best Practice Principles”	<ol style="list-style-type: none"> 1. “Ethical Corporate Management Best Practice Principles” 2. ” Procedures for Ethical Management and Guidelines for Conduct” 3. “Ethical Management Violation Reporting Policy”

Annex 1: Training status of Corporate Governance Officer.

No	Sponsoring Organization	Course Name	Study Date		Training Hours
			from	to	

1	The Chinese National Association of Industry and Commerce, Taiwan	2023 Taishin Net Zero Summit Go Towards Green Energy	2023/06/02	2023/06/02	3
2	Financial Supervisory Commission R.O.C Taiwan	The 14th Taipei Corporate Governance Forum	2023/09/04	2023/09/04	6
3	Taiwan Corporate Governance Association	Introduction to Carbon Market - about Carbon fee, carbon taxes, carbon right and trading	2023/12/22	2023/12/22	3

Annex 2: Risk Assessment and Management Strategy of Major Issues.

Category	Major Issues	Risk Management Strategy and Plan
Governance	Network Quality and Infrastructure	FET continues to invest in the construction and maintenance of telecommunications infrastructure. By monitoring and analyzing network performance and base station resource usage, FET identifies high traffic base stations based on factors such as time periods and number of users accessing the network. FET uses carrier aggregation technology to expand wireless radio bandwidth and distribute traffic, ensuring that network speeds are maintained at a certain level and obtaining international speed test certification.
	Information security and privacy protection	FET has established a corporate security organization and stipulated ICT security vision and policy objectives based on ISO standards. Also, FET sets up management mechanisms from perspectives such as personnel, operation, technology, and regulations, review regularly, and continues to make improvements. FET's privacy protection policies and regulations apply to FET's overall operation processes, including the collection, storage, processing, utilization of personal data and privacy information, and sharing with suppliers, etc.
Environment	Climate Strategy	Complying with climate-related financial disclosure suggestions (TCFD), FET manages climate risk comprehensively from 4 major perspectives of governance, strategy, risk management, and indicator and goal, identifies potential impacts of major risk, conducts scenario analysis on individual risk factors, and inventories each response measure.

	Electronic Waste Management and Utilization	<p>FET has signed a memorandum of understanding (MOU) with the Environmental Protection Administration (EPA) of the Executive Yuan to establish mobile device recycling points at all FET stores throughout the country. These points allow for the free collection of discarded mobile phones, GPS devices, chargers, and other accessories. FET has also launched activities such as mobile phone trade-in programs and exchange of recycled mobile phones for shopping vouchers to encourage people to recycle their old mobile phones and devices, and promote resource recycling and utilization.</p>
Social	HR Development and Management	<p>With the arrival of the 5G era, in response to revolutions in the telecom industry, FET is actively recruiting interdisciplinary integrative service and technical personnel skilled in telecommunications, digital media, information security, cloud-based computing, artificial intelligence (AI), and the Internet of Things (IoT), in order to continuously accumulate human resources in the field of innovation.</p>